

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of February 2020

C.G .No: 232/2019-20/Vijayawada Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

K. Murali Krishna,
Rathna Apartment,
Flat No.308,
Sivalayam Road,
Vuyyuru,
Krishna –Dist.

Complainant

AND

1. Assistant Accounts Officer/ERO/Vuyyuru
2. Deputy Executive Engineer/O/Vuyyuru
3. Executive Engineer/O/Vuyyuru

Respondents

ORDER

1. Complainant presented a complaint before this Forum stating that for his domestic service he usually gets CC bill ranging from Rs.350/- to Rs.400/-. But he received a huge bill of Rs. 22,197/- in the month of October'2019 and requested to revise the bill.
2. Respondent No.1 submitted his written submission to the Forum stating that the complainant bill was revised as per the recommendations of Respondent No.2 and the complainant satisfying with the revision paid all the amount on 29.01.2020.
3. Respondent No. 1 had also enclosed statement of the complainant addressed to the forum stating that respondents had revised his bill, he had satisfied with the revision and requested to close the complaint.
4. Complainant when contacted by the Forum over phone on 10.02.2020 at 1.50 P.M informed that his grievance was resolved.

DESPATCHED
DATE 01/03

5. In as much as the grievance of the complainant was resolved by the respondents, accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-

Independent Member

Sd/-

Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.